



Job Title: Participant Success Manager (Social Worker)

Job Classification: Manager Programs

Reports To: Director Clinical Services

Department: Programs

Job Type: Full-Time

Salary Range: 60k - 65k

Objective of Role: The Participant Success Manager's (Social Worker) primary duty will be to provide a range of services to an assigned caseload of GOSO's participants and accurately logging client contact and progress in the salesforce database. Services include counseling, therapeutic case management, support around career and educational development, and court advocacy. The ideal candidate will work with each participant to determine the appropriate GOSO path—employment, educational, vocational, or foundational—for each participant, and ensure the participant is receiving the support needed to achieve success. The Participant Success Manager will connect participants with GOSO's Workforce Development, Educational, and Vocational programs, as well as external programs, as needed.

Responsibilities:

- Provides case management, individual assessment, treatment and service planning, referral, and individual and group counseling services to justice-involved young men aged 16 to 24.
- Partners with GOSO Works team to provide educational and employment training and support to participants.
- Employs a multi-model approach to individual and group psychotherapy, including psychodynamic, cognitive behavioral therapy (CBT), rational emotive behavioral therapy (REBT), strengths-based, and psycho-educational approaches.
- Engages in court advocacy, care coordination with ATI and other programs, connects with community supervision to ensure compliance with parole, probation, and any other mandated programming.
- Works with participants to avoid further involvement with the criminal justice system while assisting them with employment, educational, vocational, and personal goals.
- Connects participants to internal and external programming, including housing and benefits, vocational training, educational institutions, mental health/substance abuse programming, leadership opportunities, and healthcare.
- Collaborates with Stand Against Violence East Harlem (SAVE), GOSO's Cure Violence program, to assist participants in developing adaptive coping methods, de-escalation skills, and gang/crew and violence avoidance.
- Ensures GOSO adheres to the NASW code of ethics.
- Tracks progress in Salesforce database.
- Distributes resources as needed.

Essential Skills:

- Energetic, resourceful, assertive, and dynamic.
- Excellent written and oral communication skills.
- Computer literate and skilled in using Microsoft Office, including Word and Excel, Google applications, and related programs. Able to learn any necessary proprietary databases and software.
- Candidates must have a high level of energy to meet performance outcomes, high expectations for success of participants, and a high level of dedication to the mission of GOSO.

Core Competencies:

- Excellent work ethic
- Commitment to working in a mission driven organization
- Demonstrated personal ethics and values
- Cross-team collaboration and cooperation
- Team-player who works well with a diverse group of people

Qualifications:

- Master Degree in Social Work or Mental Health Counseling required. LMSW or LMHC preferred. LCSW is a plus.
- Knowledge of the following areas preferred: criminal justice, psychotherapy modalities and approaches, and resource development.
- English-Spanish Bilingual preferred.

Compensation & Benefits:

- Salary commensurate with experience. GOSO offers a competitive salary and benefits package.

Please send a resume with cover letter to: jobs@gosonyc.org. Resumes without a cover letter will not be considered.

GOSO is an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status, or any other characteristic protected by law.

About GOSO: [Getting Out and Staying Out](#) has a vision of a world where neither a person's race nor their prior contact with the legal system determines their future. To work toward that vision, we partner with young people impacted by arrest or incarceration on a journey of education, employment, and emotional well-being. For many of our participants, that journey begins while they are detained or incarcerated, on Rikers Island or in youth detention centers. We work with all interested individuals, regardless of the charges that they face, engaging them in future planning through programing focused on education, employment, and emotional well-being while helping to meet their immediate needs, whether physical (warm clothing, commissary supplies), psychological (correspondence and communication to help maintain links to the outside world), or legal (coordinating with public defense attorneys on courtroom advocacy). Among the major programs that are under the GOSO umbrella are [Stand Against Violence East Harlem \(SAVE\)](#), [GOSOWorks](#), and multiple education programs (including Pathways-to-Graduation, a high school equivalency program). GOSO served its participants and the Harlem community throughout the Pandemic and, in fact, expanded its budget in the past few years. We are currently building our external relations functions, including development, in order to position GOSO for continued growth and expanded impact on those at the heart of our mission.