

Title: Director of Clinical Services
Department: Clinical Services

Status: Exempt, Full-Time
Starting Salary: \$90,000

Picture yourself here: Located in beautiful Ithaca, New York, Family & Children's Service of Ithaca (F&CS) is a private, nonprofit community agency dedicated to supporting, promoting and strengthening the well-being of individuals and families and improving mental health outcomes in communities that face systemic barriers to high-quality, affordable mental health care and related social services.

When you join F&CS as the Director of Clinical Services, you will use an equity lens to provide leadership and direction to a New York State Office of Mental Health (OMH) licensed outpatient mental health clinic, and a team of 40+ clinicians, specifically committed to anti-racist and anti-oppressive practices in all facets of service and work-life balance for staff. You will ensure that community members at all life stages receive mental health services in a warm and welcoming setting in our office and through remote telehealth services. You will oversee the effective delivery of clinical services with an emphasis on responsiveness, integration, collaboration, and health equity. You will administer the counseling and psychiatry programs, and ensure adherence to OMH regulatory requirements for licensed outpatient mental health clinics.

Additional responsibilities include:

- Managing all clinical services, administrative functions, and regulatory requirements provided within F&CS's OMH licensed outpatient mental health clinic
- Collaborating with members of the agency management team
- Providing clinical and administrative supervision to mental health clinic supervisors
- Recruiting/hiring clinicians as needed with an equity, diversity, and inclusion lens
- Participating in F&CS' Equity, Diversity, and Inclusion Committee
- Consulting in the management of high-risk cases
- Developing and facilitating professional development activities for clinical staff
- Overseeing clinical documentation including use of the electronic health records
- Participating in relevant community groups and meetings
- Contributing to agency communications and reporting

Applicants with the minimum qualifications are encouraged to apply

Minimum Qualifications:

- Master's degree in a mental health related field
- Clinical License (LMSW, LCSW, LMFT, LMHC, Licensed Ph.D./Psy.D., etc.)
- Demonstrated management, communication, and organizational skills
- Knowledge of equity, diversity, and inclusion best practices
- Commitment to creating and sustaining an organizational culture that values diversity, equity, inclusion, and cultural humility and that contributes to an inclusive working and learning environment
- Experience in providing clinically sound, client centered, and culturally responsive care with a deep sense of accountability to client experience

Preferred additional qualifications:

- Proven track record of exceptional work in a mental health care setting
- Experience leading and managing high performing and culturally diverse teams
- Experienced facilitator of conversations about race and intersectionality
- Proficiency in clinical supervision
- Experience sustaining high quality services and operational efficiency
- Familiarity with community services
- Knowledge about the needs of community members with a mental health diagnosis
- Experience working with vulnerable populations
- Strong crisis management skills
- Excellent written and oral skills
- Ability to work in a fluid environment

We offer:

- Generous Paid Time Off (PTO) and holiday schedule
- Medical, Dental, and Vision coverage options for you and eligible dependents
- Pre-tax savings options:
 - FSA, self-funded
 - HSA, employer contribution depending on medical plan participation
- Enhanced Short Term Disability, Free Basic Life and AD&D
- 403(b) Retirement Plan with employer contributions after one year of employment
- Help with relocation expenses to qualified candidates for this position

F&CS is committed to equity, diversity, and inclusion and, in that spirit, actively encourages applications from members of groups whose exclusion from the mental health field has been longstanding. No individual will be discriminated against in application, hiring or employment on the basis of race, age, culture, ability, ethnicity or nationality, gender identity and expression, sexual orientation, marital status, religious affiliation, and socioeconomic status.

Contact Information:

Email a cover letter and resume to ClinicDirectorSearch@fcsith.org. In the cover letter, please specifically address relevant experience as it pertains to minimum qualifications and any additional qualifications, including equity, diversity, and inclusion experience, and reasons for your interest in this particular position. For more information about Family & Children's Service of Ithaca, please visit fcsith.org. For more information about Ithaca, NY, please visit visitithaca.com.