Technology Support Information

***For ongoing Canvas support, please refer to these resources. For course specific inquiries, please contact your instructor. Best wishes to you this academic semester***

If you are a face to face MSW or PhD student taking an online course offering for your degree requirements please review the following Technology Support information (for optimal viewing, copy and paste the link into a new tab of your web browser [Chrome or Firefox preferred]):

- Log in at [yu.instructure.com](http://yu.instructure.com) with your YUAD\username. Your user name will be the credentials that were created by Instructional Technology Services (ITS).
- Canvas @YU Student Resources Site: [https://www.yu.edu/its/academic-computing/student-computing/eLearning/canvas](https://www.yu.edu/its/academic-computing/student-computing/eLearning/canvas)
- Canvas Support Hotline (Students): 844-747-4611
- For specific Canvas questions, scroll down to "Students" [https://community.canvaslms.com/docs/DOC-3891-canvas-video-guide](https://community.canvaslms.com/docs/DOC-3891-canvas-video-guide)
- For specific Canvas course questions, click on the "Help" icon located on the lower left hand side of the blue navigation bar to search the guides.