



# Antidote Health Setup Guide and Important Info

## Welcome to Antidote Health.

As a Yeshiva University student, you now have access to Antidote Health services to see a doctor about anything you need 24/7.

This short guide will:

- Explain the service
- Help you complete your account setup
- Include important account details
- Include our contact information

## Overview of Service:

Antidote Health is an online healthcare company providing the highest quality digital healthcare to American families and individuals, based upon first in line doctors and innovative technology. The Antidote Health service includes doctor visits 24 hours a day, 365 days a year via video-call with the Antidote mobile app. Appointments can be scheduled easily from the app for as soon as 10 minutes time or later in the day at a preferred time.

Doctors are available for:

- Diagnosis.
- Prescriptions.
- Referrals.
- Medical advice.
- Follow ups.

Common conditions that can be treated via Telehealth on the Antidote platform include coughs, diarrhea, headaches, sinusitis, UTI and more

## How to Activate Your Account

Your account has already been created and setup by Antidote Health and Yeshiva University. To activate your account, you need to install the Antidote mobile app and reset your password. This is easy and should take less than 2 minutes to complete. There are different ways you can do this:

1. You have been sent a SMS with an activation link to install the app. Click that link and it will take you to the app store to download and install.

2. Scan this QR code with your mobile phone.



Once installed, open the app and click on "Log In". This will take you to a screen where you can select "Forgot password" and follow the instructions to choose a password. Once you've updated your password, the activation process is complete, and your Antidote Health account is ready to use anytime of day or night.



## Your Account Information

Username: your registered email address  
 Password: set by you on first login

## Customer Service Contacts

Customer service is available 24/7 on the following channels:

- Customer service by phone: 1-845-213-3504
- Customer service by chat: [www.antidotehealth.ai](http://www.antidotehealth.ai)
- Customer service by email: [support@antidotehealth.ai](mailto:support@antidotehealth.ai)