HERSCHEL KNAPP, PH.D., M.S.S.W.

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Instructor | Research Scientist | Statistician | Program Manager

EDUCATION

- University of California Los Angeles
  Major: Social Welfare
  Degree: Ph.D., 2001
  Dissertation: Desensitization Aftereffects of Playing Violent Videogames

- University of Texas at Austin
  Major: Social Work – Dual Concentration: Mental Health & Chemical Dependency
  Degree: M.S.S.W., 1995

- California State University, Northridge
  Major: Psychology
  Degree: B.A., 1988

PROFESSIONAL HIGHLIGHTS

- Research Fellowship Instructor / Mentor | Research Scientist | Statistician
  Program Manager | Author

PROFESSIONAL EXPERIENCE

Yeshiva University Wurzweiler School of Social Work, New York, NY
Clinical Associate Professor
August, 2021 – Present

- Teach masters and doctoral courses in scientific research methodology and statistics using RStudio

  - SWK 6402 – Applied Methods in Social Work Research (MSW)

  - SWK 6403 – Social Work Practice and Evaluation Research (MSW)

  - SWK 8406 – Fundamentals of Applied Statistics (PhD)

  - SWK 9105 – Single Case Analysis and Program Evaluation (DSW)

- Produced and teach asynchronous version of *SWK 6403 - Social Work Practice and Evaluation Research* course consisting of comprehensive multimedia educational resources: video for each session, statistical setup and processing instructions, R Syntax Quick Reference document, and client data sets for assignments

- Mentor – Provide advising / mentorship for doctoral (Ph.D. and D.S.W.) students focusing on dissertation and grand challenge development (formulate research question(s), hypotheses, design, analytics), career planning, problem solving, and general support

- Ph.D. Steering Committee – Develop and implement resources and policies designed to support and sustain Ph.D. students and faculty

- D.S.W. Committee – Review and vote on all D.S.W. applicants, developed and teach SWK 9105 Single Case Analysis and Program Evaluation statistics course, D.S.W. policy development, co-host open-house meetings for prospective students

- Student Success Committee – Developed a series of 13 Research Methodology videos for Ph.D. students to facilitate recall details of concepts essential for dissertation (Evidence Based Practice, Literature Review, Research Principles, Measurement Methods, Sampling, Surveys, Research Designs, Qualitative Research, Internal Validity, Research Ethics, Implementation Science, Writing a Science Paper, Publication Process) and 7 Statistical Recap videos (R Setup, Descriptive Statistics, Introduction to Inferential Statistics, t Tests, ANOVA, Correlation and Regression, Chi-Square). Constructed prototype database detailing professor's specialties to enable students to efficiently identify advisors, mentors, and dissertation committee members

- Alumni Committee – Serve as west coast arm of alumni outreach committee, provide recommendations for new methods of alumni outreach and engagement

- Student Dismissal Committee, Chairman – Oversee and facilitate student appeal hearings wherein students who have been dismissed from the program can testify on their own behalf; recommendations of this committee to retain or dismiss the student are routed to the Dean for final determination

- Provided staff in-service: How to Publish a Textbook

- Teach mock-class sessions to inform prospective MSW students

- Created documentation detailing how to include Closed Captioning (CC) in Zoom and Zoom recordings, enabling hearing-impaired students to fully engage in the synchronous and (prerecorded) asynchronous courses

- Guest Lecture Series to MFT Classes – Session 1. Comprehending Statistical Results in Evidence-Based Practice Publications, Session 2. Implementing Single Subject Design

Dignity Health Global Education, Phoenix, AZ
Instructor
April 2021 – October 2022

- Teach Healthcare Analytics for Decision Makers course focusing on research concepts and applied statistics to facilitate data-informed informed determinations

Dignity Health / CommonSpirit Health, Phoenix, AZ
Research Fellowship & Mentorship Program Manager / Research Analyst
November, 2015 – September, 2020

- Derived and managed Research Mentorship Program; created multimedia training curriculum, mentor : mentee matching database, website, and provide consultation services to facilitate the mentoring process

- Derived and managed, Research Fellowship Program, providing research methodology and statistical training to selected nurses who carry out EBP implementations

- Attained CEU for Fellows and administered all corresponding record keeping

- Created a series of research methodology tutorial videos with quizzes for *MyJourney* employee professional education website

- Recruit and service mentors and mentees across 41 hospital facilities spanning three states; expanded to 142 hospitals spanning 21 states

- Provide guidance to healthcare research team to assemble, conduct and document quality improvement implementations throughout hospital system

- Compute multivariate inferential statistics for team to assess current practices and assess effectiveness of new implementations

- Guide implementation science processes in multisite stepwise rollout of new and enhanced services

- Serve as research methodologist / statistician on Clinical Decision Support Steering Committee

- Provide research preceptor / mentoring service to DNP / PhD students

- Created multimedia exportable Research Fellowship Implementation package

- Constructed and maintain website(s) for Mentorship and Fellowship Programs, containing program overview, staff and participant descriptions and contact links, downloadable educational resources (tutorial videos, documents, PowerPoints), and application instructions

- Assembled Nursing Research Mentorship Program Implementation Guide – an exportable package for global marketing

- Coordinated with International Team to expand Mentorship Program to provide implementation guidance with research and statistical education within and beyond the U.S.

- Authored Charter for Nursing Research Council and served as a founding member to guide and advance nursing research throughout the hospital network

- Provided consultation to remote hospitals to launch local Nursing Research Workgroups

- Consulted on Evidence Based Practice / Research Determination Committee

- Produced *Excel DIY Statistics*.xlsx providing ready-to-use automatic statistics with streaming tutorial videos detailing statistics overview, test run, and documentation

United States Department of Veterans Affairs, Los Angeles, CA
Telemental Health Consultant
July, 2014 – November, 2015

- Authored strategic plan designed to enhance, expand, and monitor provider and patient access to Telemental Health service

- Finalized Telemental Health Service Agreement to facilitate optimal access to care and patient safety

- Designed multimedia social marketing / provider activation and training resources

- Assembled resources for patient education offering an overview of the Telemental Health service plus multimedia instructional materials to facilitate digital connectivity

- Reviewed and revised Telemental Health operational policies

- Coordinated multisite Telehealth Specialty Clinic schedule providing interfacility connectivity to more than 150 consultation meetings per month

United States Department of Veterans Affairs, Los Angeles, CA
Program Manager: E-Consult (Electronic Consult)
June, 2014 – November, 2015

- Acting Project Manager for Los Angeles E-Consult service, to implement digital consultation communication between primary care providers and specialists via the electronic medical record system

- Coordinate with primary care providers, clinical specialists, and programmers to develop, deploy, and refine E-Consult templates

- Supervise staff responsible for data extraction and report generation to monitor and evaluate the utilization of the E-Consult service and identify outliers

- Assemble multimedia educational materials to promote E-Consults utilization via social marketing, provider activation, and working with clinical champions

- Conduct multivariate analysis of E-Consult activity to inform strategic plan aimed at expanding and refining quality of E-Consult

United States Department of Veterans Affairs, Los Angeles, CA
Project Director: Telehealth SCAN-ECHO (Specialty Care Access Network - Extension for Community Healthcare Outcomes) – Supervisory Research Health Science Specialist

SCAN-ECHO Principal National Consultant
April, 2011 – November, 2015

- Project Director for Los Angeles SCAN-ECHO implementations; coordinating with specialty staff to establish and run new online consultation clinics

- Coordinated system to facilitate Telehealth videoconference consultations between specialists and remote primary care providers

- Executive Producer for five pain diagnostic examination educational videos (online and DVD) to facilitate more informed consultations

- Served as Expert Clinical Advisor / Trainer for establishment of regional SCAN-ECHO clinical centers

- Assembled, managed, and analyzed consultation satisfaction survey metrics

- Managed local CME curriculum

- Co-chaired committee aimed at centralizing CME curriculum

- Chaired committee to assess alternate videoconferencing platforms

- Developed and deployed patient education materials to promote teleretinal screening

- Derived and implemented multimedia marketing plan designed to offer Telehealth consultation services to providers stationed at remote clinics spanning multiple states

- Composed comprehensive SCAN-ECHO Replication Manual, detailing step-by-step instructions and resources for successfully setting-up and running SCAN-ECHO clinics

- Provide expert implementation consultation to nation-wide SCAN-ECHO sites

- Serve as co-chair for SCAN-ECHO national implementation team

- Telehealth consultant for Introduction to Integrative Health project, aimed at providing multimodal health education to Veterans at outlying clinics via Telehealth system

- Served as SCAN-ECHO advisor to Department of Defense physicians

- Advisor to SCAN-ECHO toolkit development committee to produce three levels of SCAN-ECHO documentation: I – Layperson, II – Administration, III – Technical Operations

- Provided media technology consultation to VA Personal Health Inventory team to facilitate multisite interactive videoconferencing

- Consulted with Sleep Medicine specialists to assemble and implement a clinical toolkit improve adherence to positive airway pressure (PAP) therapy among patients with sleep apnea

- Served as senior Telehealth implementation consultant on regional SCAN-ECHO specialty clinic involving multidisciplinary team spanning multiple sites, providing clinical consultation serves to multiple medical centers and affiliated satellite clinics

- Derived and lead implementation of plan to integrate clinical services among participating sites and link non-participating sites with SCAN-ECHO service network

- Served as board member of Controlled Trial of Tele-Support and Education for Women's Health Care in CBOCs (Community Based Outpatient Clinics)

- Consulted on Hand Hygiene Compliance Monitoring Technology Workgroup; advised regarding optimal scientific research design, statistical analytics and implementation science methodology

- Provided expert Telehealth implementation consultation to psychologists in assembling logistical plan for longitudinal professional education sessions using distance learning videoconferencing

- Consultant to Health Promotion Disease Prevention Program providing guidance on program design, implementation and quantitative analysis

United States Department of Veterans Affairs, Los Angeles, CA
National Project Director: QUERI-HIV (Quality Enhancement Research Initiative) – Supervisory Research Health Science Specialist
May, 2006 – April, 2011

- Designed and directed multi-state deployment of Quality Enhancement Research Initiative (QUERI) for HIV / AIDS aimed at increasing HIV testing rates among Veterans throughout the VA network

- Developed and implemented online trainings using Live Meeting to provide in-service education to multiple remote satellite clinics

- Trained and supervised staff in administration of OraQuick® Advance™ Rapid HIV-1/2 Antibody Test in various settings: primary care, homeless shelters, ER, urgent care, substance use disorder clinics

- Provided script development and production guidance in the implementation of a health information video kiosk designed to promote HIV rapid testing

- Clinical Communication Consultant / Database Manager for TAG (Talking About Goals) project aimed at enhancing patient : physician communication focusing on end-of-life issues

- Co-investigator of ARTCH (Activating Routine Testing Communication in HIV) – an intervention to teach providers effective techniques for proposing HIV testing

- Clinical consultant for evaluating the implementation of HIV rapid testing in VA Emergency Department

- Coordinated logistics and staff training for event to launch HIV Rapid Testing at Los Angeles Outpatient Clinic

- Designed and produced web-based multimedia educational modules: HIV Pre- & Posttest Counseling, HIV Rapid Testing, QUERI-HIV Overview

- Implementation Consultant for City of Los Angeles Health Department to fulfill initiative to expand countywide HIV testing

- Authored and produced multiple online audiovisual in-service modules detailing innovative healthcare methodologies

- Authored comprehensive implementation guides detailing HIV Oral Rapid Testing and Providing Online Multimedia In-Services

- Derived and implemented remote HIV Oral Rapid Test in-services to engage remote facilities using live interactive online technology

- Assembled in-service for residence focused on improving provider : patient communication

- Composed and conducted assessment interviews among HIV providers to assess clinical functionality as the basis for HIV Medical Home research

- Served as expert advisor to launch HIV Oral Rapid Testing at Loma Linda Medical Center and satellite clinics

Daniel Freeman Memorial Hospital, Inglewood, CA
Senior Clinician / Health Research Coordinator
May, 2002 – May, 2006

- Provided assessment and therapy for hospitalized patients and their families in ICU, CCU, ER, oncology, medical / surgical wards, and code blue team

- Designed and implemented feasibility study for prospective mental health outpatient program

- Implemented and managed empirical study geared toward analyzing the psychosocial impact of surgical bariatric program

- Coordinated ongoing multidisciplinary team to gather and analyze patient length of stay statistics

- Lead statistician on Target 100 team aimed at analyzing hospital-wide patient satisfaction (in- & out-patient and ER)

- Chairman of Patient Care Committee coordinating hospital staff's input for improving patient safety and comfort

- Lead Statistician / Behavioral Scientist on Cancer Center of Excellence Committee coordinating patient satisfaction surveys

- Presented Social Services Department overview at monthly new employee orientation

- Provided training for patient navigators in Urban Latino African American Cancer (ULAAC) Disparities program

- Behavioral Science Representative on Palliative Care Committee advocating "Good Death" for terminally ill patients

- Behavioral Science Representative on Ethics Committee

- Field Instructor – Provided M.S.W. intern supervision

Neighborhood Youth Association, Venice, CA
Social Worker / Research Coordinator
January, 1997 – June, 1998

- Composed and implemented curriculum for life skills and academic enrichment groups

- Provided individual and group therapy for youths

- Managed program evaluation research

- Performed program evaluation statistical analyses using Access and SPSS

Sherri Gold, LCSW, Los Angeles, CA
Therapist
 March, 1996 – January, 1998

- Provided diagnoses, treatment planning and psychotherapy

Alternate Nursing Care, Inc., Irving, TX
Case Manager
August, 1995 – December, 1995

- Provided in-home therapy and health advocacy

Stuart Couch, LPC, & Ellen Jacks, LMSW-ASW Inc., Dallas TX
Therapist
August, 1995 – March, 1996

- Provided diagnoses, treatment planning and psychotherapy

Triad Artists, Inc., Los Angeles, CA
Computer Programmer / Analyst
July, 1989 – December, 1992

- Responsible for programming and maintaining Pick mainframe

- Deployed and maintained 200 PC's and related software in Los Angeles and New York offices

- Provided user training and support

Litton Data Systems, Inc., Van Nuys, CA
Scientific Computer Programmer
August, 1981 – June, 1988

- Programmed a variety of digital defense systems: TAOC/85, MCE, TAC-FIRE, BCT, HHT, L-3212, NICS-TARE

- Computer languages: Pick, C, BASIC, Assembly, TSO, SPF, DOS, Unix

ACADEMIC APPOINTMENTS

California State University, Los Angeles
Lecturer, MSW program
Courses: Writing and Computers in Social Work
        Social Work Research / Science of Social Work

August, 2020 – December, 2021

- Modified and taught online version of this course, focusing on documenting and presenting evidence based clinical practice and statistics

California State University, Los Angeles
Online Development Consultant
July 2019 – September 2019

- Lectured and conducted lab sessions detailing literature review, policy analysis, survey methodology and statistical analysis, emphasizing scientific writing

- Per COVID-19, assisted instructors in transition from classroom to online, also modified remaining assignment and final to function optimally via remote learning

- Earned Alt-Instruction Teaching Certificate from Center for Effective Teaching and Learning, focusing on online teaching techniques

University of Southern California
Adjunct Assistant Professor, MSW program
Courses: Social Work Research / Science of Social Work
January, 2014 – December, 2018

- Provide live online education via webcam detailing research methods, conceptualization of research problems, literature review, evidence-based practice, research design, sampling, validity, reliability, measurement, data collection, and data analysis

- Facilitated shift from classroom to online (COVID-19 mid-semester campus closure, March, 2020); modified coursework and Final to accommodate online instruction and testing

California State University, Los Angeles
Lecturer, BSW & MSW programs
Course: Knowledge Acquisition, Evidence-Based Practice, and Research in Social Welfare
Course: Social Welfare Research & Statistics
January, 2019 – May, 2022
April, 2013 – June, 2013
March, 2012 – June, 2012
March, 2011 – May, 2011

- Collaborated with colleagues to develop and teach new course detailing evidence based clinical practice and theory

- Lectured and composed tests on literature review, research methodology, (quasi)experimental models, and multivariate statistics to serve as thesis basis

University of California, Los Angeles
Lecturer, MSW program
Course: Theory of Social Welfare Practice III – Families
April, 2009 – June, 2009

- Lectured and composed tests on theory and practice of family therapy

University of California, Los Angeles
Teaching Assistant
Course: Abnormal Psychology
March, 2001 – June, 2001

- Lectured and composed tests regarding DSM-IV differential diagnosis

California State University San Bernardino
Lecturer, MSW program
Course: Thesis Lab
October, 2000 – June, 2001

- Worked with senior MSW students providing guidance and review from initial development through final theses approval

PROFESSIONAL / CONSULTING ACTIVITIES

California State University, Los Angeles
Statistician
May, 2019 – Present

- Coordinated with Social Work Field office staff to statistically assess internship clinical competencies comparing students who fulfilled the required 400 hours over two semesters (30 weeks) vs. one summer semester (10 weeks); publication under review

- Provided guidance in publishing the results of this investigation

California State University, Los Angeles
Online Teaching Consultant
September, 2019 – December, 2019

- Developed a handbook with 14 corresponding tutorial videos providing an overview of online learning for students and instructors detailing the parameters of online learning along with step-by-step tutorial instructions for convening online courses and office hours

Daniel Freeman Memorial Hospital, Inglewood, CA
Urban Latino African American Cancer (ULAAC) Disparities program
Principle Investigator: Michael Steinberg, M.D.
Research Coordinator / Social Scientist
March, 2005 – May, 2008

- Developed surveys with corresponding databases to analyze effectiveness of cancer support program and patient satisfaction

Daniel Freeman Memorial Hospital, Inglewood, CA
Patient Satisfaction Outcomes for Breast and Prostate Cancer Treatment
Principle investigators: Alan Orenstine, M.D., Herschel Knapp, Ph.D.
Research Coordinator
July, 2003 – May, 2006

- Served on Cancer Center of Excellence committee coordinating and analyzing comprehensive patient post-treatment satisfaction survey

Daniel Freeman Memorial Hospital, Inglewood, CA
Socio-Emotional Correlates to Bariatric Surgical Intervention
Research Coordinator
July, 2002 – May, 2006

- Designed, administered and analyzed longitudinal study tracking the social and emotional status of surgical bariatric patients

Daniel Freeman Memorial Hospital, Inglewood, CA
Multicultural Training Seminar
Principle investigators: Anne Anderson, LCSW, Herschel Knapp, Ph.D.
Research Coordinator
September, 2003 – February, 2004

- Assembled and analyzed participant feedback survey to assess and tune seminar aimed at improving nursing communication among a diverse patient population

California State University, Los Angeles
Research Consultant: From the Bottom Up: Impact of Public Child Welfare Training on Policy and Practice
Principle investigator: Colleen Friend, Ph.D.
February, 2002 – December, 2003

- Provided data management, statistical processing and reports

Neighborhood Youth Association, Venice, CA
Research Consultant
September, 2001 – July, 2002

- Performed needs analysis for new program based on Proposition 10 contract specifications

- Worked with child development consultants to design corresponding program

- Created forms and data system (Access and SPSS) designed to collect and analyze necessary data: waiting list, attendance, and psychosocial development metrics

California State University, Los Angeles
Research Consultant: Student Enrollment Portfolio
Principle investigator: Todd Franke, Ph.D.
January, 2001 – April, 2001

- Analyzed student enrollment statistics for Social Welfare department

California State University, Los Angeles
Research Consultant: UCLA MSW Post-Graduate Survey
Principle investigator: Todd Franke, Ph.D.
March, 2001 – July, 2001

- Programmed Teleform automated survey system to analyze MSW student course satisfaction

CLINICAL INTERNSHIPS

Capital Area Mental Health Center, Austin, TX
M.S.S.W. Social Work Intern – Lead Diagnostician & Therapist
Agency Director: Carl Nichols, LMSW-ASW, LCSW
January, 1995 – May, 1995

- Lead diagnostician: Conducted assessment interviews to determine (DSM) diagnoses, eligibility for service, and treatment planning

- Therapist: Conducted individual and couples therapy

Oak Springs, Austin, TX
M.S.S.W. Social Work Intern – Chemical Dependency Rehabilitation Counselor
Agency Director: Deborah Bernstein, LMSW-ASW
August, 1993 – May, 1994

- Provided treatment planning, advocacy, and discharge planning for clients

- Conducted individual and group therapy using 12-Step model plus psychoeducational techniques

- Experience with dual-diagnosis (poly)substance abuse clients

- Created, implemented and evaluated Relapse Prevention Workshop: Problem Solving Seminar

<u>COMMUNITY SERVICE</u>

United States Department of Veterans Affairs, Los Angeles, CA
HIV & Hepatitis Homeless Outreach Coordinator
May, 2015 – Present

- Headed multidisciplinary team consisting of physicians, nurses, laboratory, and vendor to provide free HIV & Hepatitis rapid testing to homeless veterans

- Created and delivered training program for HIV and Hepatitis rapid testing

- Developed and analyzed evaluation metrics to facilitate monitoring and incremental quality improvement

Daniel Freeman Memorial Hospital, Inglewood, Los Angeles, CA
Community Health Fair
June, 2003

- Staffed booth, provided concise clinical consultation services to assess needs and provide suitable referrals to community health and social services

Social Welfare Doctoral Committee, UCLA
Student Representative
Committee Chair: Stuart Kirk, D.S.W.
September, 2000 – October, 2001

- Participated in doctoral program policy and curriculum review

- Provided input regarding student's perspective

Social Welfare Computing & Technology Committee, UCLA
Student Representative
Committee Chair: Robert Schilling, Ph.D.
September, 2000 – September, 2001

- Advisor regarding maintenance, upgrades and acquisition of departmental computer technology (hardware & software)

The Center, Los Angeles, CA
Group Facilitator
September, 1996 – September, 1998

- Facilitated support group for single fathers

- Authored mental health column for newsletter

Out Youth Austin, Austin, TX
Help Line Director, Trainer
Director: Lisa Rogers, LCSW-ASW
May, 1993 – May, 1995

- Wrote help line training manual and taught curriculum with role-plays

- Assembled help line policy manual

- Computed monthly statistical reports summarizing call journal

California State University Northridge Help Line, Northridge, CA
Listener, Trainer, Operations Director
Director: Tamara Klumpe, Ph.D.
September, 1991 – May, 1993

- Spoke with help line callers providing support and referrals

- Created and implemented training role-plays in small group settings

- Coordinated staff scheduling

PROFESSIONAL ACTIVITIES AND AFFILIATIONS

- Webcast - Street Epistemology Team with D. Sadhana
  (https://youtu.be/Woblmw-s6kU), Empirical Methodology: Full-Time vs. Part-Time Clinical
  Internship Effectiveness, May 14, 2022

- Webcast – Street Epistemology Team with D. Sadhana
  (https://youtu.be/RJqkWqaDC3U), Medical Hesitancy, August 21, 2021

- Podcast – What is Public Health? with Dr. Kee Chan
  (https://anchor.fm/whatispublichealth), Coping with Coronavirus, April 7, 2020

- Podcast – What is Public Health? with Dr. Kee Chan
  (https://anchor.fm/whatispublichealth), Learn to Read Statistics Without Math, April 3,
  2020

- UCLA Luskin Alumni Career Connections Networking Event – Conferred with graduate
  students to discuss suitable clinical and research career pathways, April 26, 2018

- Educational Media Development Conference: Sage Publications – Provided expert input
  regarding optimal content for educational media production / utilization, March 18, 2016

- Video Interview: Sage Publications – Overview of Fundamental Inferential Statistics:
  Theory and Practice, October 19, 2015

- Video Interview: Sage Publications – Optimal Therapeutic Communication Techniques:
  Theory and Practice, February 28, 2015

- Video Interview: 2011 Senior Leadership Conference – Exchange #3: New Models of Care, August 5, 2011

- Leadership Development Institute, 2011: Mastering Managerial Techniques

    - Project I: Organized regional employee-friendly Human Resources website

    - Project II: Created and implemented COLT LORII – Center for Online Training, Live Online Remote Interactive In-services for Accu-Chek®, OraQuick Advance® HIV, OraQuick® HCV, and ICON® 25 hCG trainings

    - Project III: Assembled LDI Enhancement Package – Authored prototype document library consisting of assignment related templates, instructions, and strategy for implementing a centralized LDI resource access system via SharePoint

- Certified Fellow VHA Mentor, August 25, 2011

- VHA Core Coach / Mentor Certification Program, April 26, 2011

- Book Committee Member: National Association of Social Workers, September 14, 2010 – June 30, 2013

- Advisor: UCLA Social Welfare Alumni Activation Committee, March 11, 2009

- Invited Speaker: UCLA Health Science Career Panel, February 19, 2009

- Invited Speaker: OraSure Technologies Infectious Disease Diagnostics Conference, October 22, 2008

- Invited Speaker: Los Angeles City HIV Testing Initiative Think Tank, September 5, 2008, UCLA

- Television Interview: Los Angeles Channel 26: HIV Rapid Testing, April 20, 2008

- Expert Advisor to Los Angeles Office of AIDS Programs and Policy RFP Review Panel, 2008 cycle

- Clinical Consultant: John Bryant Crawford, Dog Meet Goose, 2012

- Clinical Consultant: New Line Cinema, Little Children, 2006

EDITORIAL AND REVIEW SERVICES

1. AIDS Care

2. AIDS Studies

3. American Journal of Emergency Medicine

4. American Journal of Preventive Medicine

5. Annals of Nursing and Practice

6. Austin Journal of HIV/AIDS Research

7. BMC Health Services Research

8. International Archives of Nursing and Health Care

9. International Journal for Quality in Health Care

10. International Journal of Infectious Diseases and Epidemiology

11. International Journal of STD & AIDS

12. Journal for Healthcare Quality

13. Journal of Addiction, Recovery, and Aftercare

14. Journal of AIDS Clinical Research & STDs

15. Journal of General Internal Medicine

16. Journal of Rural Health

17. The Lancet HIV

18. Medical Research Archives

19. Military Medicine

20. National Association of Social Workers (Textbook Committee)

21. Psychology, Health & Medicine

22. Value in Health

23. Vulnerable Children and Youth Studies

TEXTBOOKS

1. **Knapp, H.** (2025). Introductory Statistics Using R: An Easy Approach. Thousand Oaks, California: Sage Publications. WWW

2. **Knapp, H.** (2018). Intermediate Statistics Using SPSS. Thousand Oaks, California: Sage Publications. WWW

3. **Knapp, H.** (2017). Introductory Statistics Using SPSS, Second Edition. Thousand Oaks, California: Sage Publications. WWW

4. **Knapp, H.** (2017). Practical Statistics for Nursing Using SPSS. Thousand Oaks, California: Sage Publications. Included in SAGE Research Methods (SRM) database. WWW

5. **Knapp, H.** (2014). <u>Therapeutic Communication: Developing Professional Skills, Second Edition</u>. Thousand Oaks, California: Sage Publications.<u>WWW</u>

6. **Knapp, H.** (2013). <u>Introductory Statistics Using SPSS</u>. Thousand Oaks, California: Sage Publications.<u>WWW</u>

7. **Knapp, H.** (2010). <u>Introduction to Social Worker Practice: A Practical Workbook</u>. Thousand Oaks, California: Sage Publications.<u>WWW</u>

8. **Knapp, H.** (2007). <u>Therapeutic Communication: Developing Professional Skills</u>. Thousand Oaks, California: Sage Publications (9 CEUs).<u>WWW</u>

   (2009) Polish translation: <u>Komunikacja w Terapii</u> [Communication in Therapy].<u>WWW</u>

PUBLICATIONS

1. **H. Knapp**, S. Rhee, H. Melero, C. Friend (2025). Non-Traditional Full-Time Intensive 10-Week Summer Field Internship Program Significantly Outperforms Traditional Two-Semester BSW Field Internship (In Press).

2. Thomas, B., **Knapp, H.**, Patmon, F. (2020). Identifying predictive factors of rapid response/code blue: A retrospective study using logistic regression analysis. DOI: https://doi.org/10.21203/rs.3.rs-35696/v1.<u>WWW</u>

3. Williams, M., Kelly, L., **Knapp, H.** (2022). Emergency Department Utilization by Navigated Oncology Patients Compared with Non-Navigated Oncology Patients, <u>Journal of Oncology Navigation & Survivorship</u>. February, 2022, Vol. 13, No. 2.<u>WWW</u>

4. Bray, R., **Knapp, H.** (2021). Identifying Predictors of Airway Complications During Conscious Sedation. <u>Gastroenterology Nursing</u>. 44(5) (Sep/Oct), p. 310 – 319.<u>WWW</u>

5. Miller, C. R., Patmon, F. L., **Knapp, H.** (2021). Music to Reduce Stress in Hospitalized Patients. <u>Nursing</u>. August 2021, Vol 51, No. 8, p. 62-66.<u>WWW</u>

6. Tolentino, D. A. and **Knapp, H.** (2020). Evaluating the Impact of Meducation®, a SMART Application, to Medication Adherence: The Need to Evaluate EHR Apps Post-Implementation. <u>Online Journal of Nursing Informatics</u>. Vol. 24 (3).<u>WWW</u>

7. Gee, P. M., Gibbs, H. A., Sieczka, M. J., **Knapp, H**. (2021). Human Trafficking Readiness for Clinicians: Content Validation of a Survivor Co-Led Education Program. <u>Urban Studies and Public Administration</u>. Vol. 4, No. 3.<u>WWW</u>

8. Wilton, J., Chiu, H., Codianne, N., **Knapp, H.**, Escolar, V.R., Burns, S. (2020). Continuous Quadratus Lumborum Block as Postoperative Strategy for Pain Control in Spinal Fusion Surgery, <u>Indian Journal of Anaesthesia</u>. 64(10), p. 869 - 873.<u>WWW</u>

9. Scariati, P., **Knapp, H.**, Gray, S. (2019). A Comparison of One- and Four-Open-Chart Access: No Change in Computerized Provider Order Entry Error Rate. <u>Applied Clinical Informatics</u>. Oct; 10(5): 804-809.<u>WWW</u>

10. Gee, P.M., **Knapp, H.**, Miller, K.P., Sieczka, M.J., Welton, J., Cavallero, T., Truong, R., Chiu, C., Horsthius, O., Hallisy, M., Patmon, F.L. (2017). Validity and Reliability of an Alcohol Withdrawal Clinical Assessment Scale for Use with Acutely Ill Patients: An Abbreviated Version of the CIWA-Ar. <u>International Journal of Research in Nursing</u>. Vol. 8, No. 2, p. 17 - 22.<u>WWW</u>

11. Guzman-Clark, J., Harrellc, K., Leff, A., Henriques, D., Ines, E., Marian Rofail, M., **Knapp, H.**, Castle, S. Implementation of an ECHO based program to provide geriatric specialty care consultation / education to remote primary care teams. <u>Federal Practitioner</u>, 2016 April; 33(4): 40-45.<u>WWW</u>

12. Shipherd, J.C., Kauth, M.R., Firek, A.F., Garcia, R., Mejia, S., Laski, S.J., Walden, B., Perez-Padilla, S.,Lindsay, J.A., Brown, G., Roybal, L., Keo-Meier, C., **Knapp, H.**, Johnson, L., Reese, R.L., & Byne, W. (2016). Interdisciplinary transgender veteran care: Development of a Core Curriculum for VHA Providers. <u>Transgender Health</u>, 1(1), pp. 54-62.<u>WWW</u>

13. Kauth, M.R., Shipherd, J.C., Lindsay, J.A., Kirsh, S., **Knapp, H.**, Matza, L. Teleconsultation and Training of VA Providers on Transgender Care: Implementation of a Multisite Hub System. <u>Telemedicine and e-Health</u>, Dec. 2015, pp. 1012 – 1018.<u>WWW</u>

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19. **Knapp, H.**, Chan, K. HIV Rapid Testing in a VA Primary Care Department Setting: Cost Analysis at Five Years (2015). <u>Journal of AIDS & Clinical Research</u> 6(5): 451.<u>WWW</u>

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51. Rothman, J., Kirk, S.A., **Knapp, H.** (2003). Reputation and Publication Productivity Among Social Work Researchers. <u>Social Work Research</u>, June, vol. 27, no. 2, pp. 105 – 115.<u>www</u>

52. **Knapp, H.** & Kirk, S.A. (2003). Using Pencil & Paper, Computers and Touch-Tone Phones for Self-Administered Surveys: Does Methodology Matter? <u>Computers in Human Behavior</u>, February, vol. 19, pp. 117 – 134.<u>www</u>

INTERNET PUBLICATIONS

1. **Knapp, H.** (2025). R Statistical Tutorials.<u>www</u>

2. **Knapp, H.**, Anaya, H. D., Goetz, M. B. (2008). HIV Oral Rapid Test Implementation Toolkit.

3. **Knapp, H.** (2008). HIV Oral Rapid Test.

4. **Knapp, H.**, Fletcher, M. (2008). Hosting Online Multimedia In-Services: A Technical Implementation Guide.

5. **Knapp, H.** (2008). QUERI HIV Testing Initiative.

MANUSCRIPTS AND COMMISSIONED PROJECTS

1. **Knapp, H.** (2013). SCAN-ECHO Service Expands. <u>GLA Today (VA Newsletter)</u>. Winter issue.

2. **Knapp, H.** (2011). Innovations in In-Services: Distance Learning for VA Staff. <u>GLA Today (VA Newsletter)</u>. Summer issue.

3. Fletcher, M., **Knapp, H.**, Anaya, H.D. (2010). <u>Using Interactive Online In-Services to Promote HIV Testing at Outlying VA Facilities</u>. The Rural Telegraph (VA Office of Rural Health Newsletter), August issue.

4. **Knapp, H.** (2010). Telemedicine: Connecting Trainers to Staff for Optimal Patient Care. <u>GLA Today (VA Newsletter)</u>. Summer issue.

5. **Knapp, H.** (2009). Best Practices: Bringing HIV Testing Closer to Patients. <u>Public Health Matters VA Newsletter</u>. Issue 5, Fall.

6. **Knapp, H.** (2008). Rapid Testing Kick-Off. <u>GLA Today (VA Newsletter)</u>. Summer issue.

TECHNICAL PUBLICATIONS

1. **Knapp, H.** (2010). Picture Frame Messages. <u>Make</u>, vol. 24, p. 136.

2. **Knapp, H.** (1992). How Soundex Works. <u>Database Digest</u>, November / December, pp. 21 – 22.

3. **Knapp, H.** (1992). An Access Library. <u>Database Digest</u>, September, pp. 26 – 28.

4. **Knapp, H.** (1992). Automating Logoffs. <u>Database Digest</u>, July, pp. 16 – 21.

5. **Knapp, H.** (1992). Finding Vacant Attributes. <u>Database Digest</u>, May, pp. 20 – 22.

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7. **Knapp, H.** (1992). Bringing the Spooler to the User. <u>Pick User Digest</u>, January / February, pp. 31 – 33.

8. **Knapp, H.** (1991). Importing DOS Data to Pick. <u>Pick User Digest</u>, November / December, pp. 3 – 8.

9. **Knapp, H.** (1991). Wrapping Text in BASIC. <u>Pick User Digest</u>, July, pp. 6 – 8.

PRESENTATIONS

- **Yeshiva University, MFT Guest Speaker**
  Presentation: Evidence Based Practice and Statistical Interpretation. October, 2024

- **Yeshiva University, MFT Guest Speaker**
  Presentation: Single Subject Design. November, 2024

- **American Association of Critical-Care Nurses Symposium**
  Presentation: Reducing Anxiety in Hospitalized Patients by Listening to Music.
  November, 2022.

- **Presenter – Council on Social Work Education's (CSWE) Annual Program Meeting**
  Presentation: Non-Traditional Full-Time Intensive 10-Week Summer Field Internship
  Program Significantly Outperforms Traditional Two-Semester BSW Field Internship.
  August, 2022

- **Presenter – CommonSpirit Health First Annual Research Conference**
  Presentation: Nurse Research Fellowship Program.
  Facilitator: Nursing Research Fellows Discussion Panel. August, 2019

- **Presenter – Dignity Health Nursing Research Day**
  Presentation: Nurse Research Fellowship Program.
  Facilitator: Nursing Research Fellows Discussion Panel. November, 2017

- **Presenter – Clinical Informatics Mentorship Academy Initial Launch**
  Presentation: Methods for Effective Mentoring. February, 2018

- **Presenter – Starting Research at California Hospital Medical Center**
  Presentation: Applied Research Essentials – Mentorship. January, 2018

- **Guest Presenter – California State University Northridge Nursing Department Retreat**
  Presentation: Dignity Health Nurse Mentorship Program – Mentor & Mentee
  Opportunities. January, 2018

- **Keynote Speaker – Dignity Health Nursing Fellowship Program Kickoff**
  Presentation: Orientation to the Nurse Fellowship Program. September 2017

- **Presenter – Dignity Health Nursing Research Day**
  Presentation: Nurse Research Mentorship and Fellowship Program. August, 2017

- **Presenter – Dignity Health Nursing Research Summit**
  Presentation: Nurse Research Mentorship Program. December, 2016

- **Keynote Speaker – Dignity Health Southern California Research Day at California Hospital Medical Center**
  Presentation: Evidence Based Practice & Nurse Research Mentorship: Evolving Ideas
  into Reality. May, 2016

- **Keynote Speaker – Northridge Hospital 8th Annual Evidence-Based Practice Collaborative**
  Presentation: Nurse Research Mentorship Program: Partnerships Building Evidence Practice. April, 2016

- **American Public Health Association Conference**
  Presentation: HIV Rapid Testing in a VA Emergency Department and Primary Care Department Setting: Cost Analysis at Five Years. October, 2015.

- **VA Motivational Interviewing Seminar**
  Presentation: Enhancing Nursing Communication: Techniques for Optimizing Motivational Interviewing. May, 2015.

- **VA Transgender SCAN-ECHO Didactic**
  Presentation: Enhancing Provider : Patient Communication Skills. August, 2014.

- **eConsult / eReferral Expert Round Table – Blue Shield of California Foundation & UCLA Institute for Innovation in Health**
  Panel: SCAN-ECHO / eConsult hybrid to expedite patient care. August, 2014.

- **Partnerships for Research & Care of Women Veterans**
  Presentation: Insights from Implementing VA's Comprehensive Women's Health SCAN-ECHO Program. July, 2014.

- **2014 Society of General Internal Medicine**
  Poster: SVHA's Comprehensive Women's Health SCAN-ECHO Program: Lessons Learned. April, 2014.

- **Loma Linda VA CBOC Conference**
  Presentation: SCAN-ECHO: Using Videoconferencing to Provide Virtual Specialty Consultation and Education. September, 2013.
- **2013 VHA Clinical Executive Training**
  Presentation: SCAN-ECHO: Using Videoconferencing to Provide Virtual Specialty Consultation and Education. August, 2013.

- **2013 GSA Symposia by VA GRECC – Geriatrician's Within Reach: Models of Care for Rural Veterans**
  Presentation: VA GLAHS SCAN-ECHO Program. April, 2013.

- **2012 VA Health Services Research & Development Conference**
  Poster: Successful Generalization of a Program to Improve HIV Testing. July, 2012.

- **2012 VA Health Services Research & Development Conference**
  Poster: Patient, Provider, and Facility Factors Associated with Routine HIV Testing and Refusal. July, 2012.

- **VA Patient Care Enhancement Lecture Series**
  Presentation: Enhancing Provider : Patient Communication Skills. June, 2012.

- **American Public Health Association Annual Meeting**
  Poster: Implementation of a Nurse-Initiated Rapid HIV Testing Intervention at High Prevalence Primary Care Sites within the US Department of Veterans Affairs Healthcare System. October, 2012.

- **Regional PACT (Patient Aligned Care Team) Collaborative Learning Session 6**
  Presentation: SCAN-ECHO – Setup and Operation. September 2011 & January, 2012.

- **National HIV Prevention Conference**
  Poster: The Challenges and Facilitators of Implementing Nurse-Initiated Rapid HIV Testing in High Prevalence Primary Care Settings within the U.S. Department of Veterans Affairs. August, 2011.

- **American Psychological Association Meeting**
  Presentation: The Evolutionary Significance of the Simple Learned Behaviors of Habituation and Sensitization for Organism Survival. August, 2011.

- **VA Diversity Forum**
  Presentation: Medical Needs of the LGBT Patient Population and Skilled Provider Communication. May, 2011.

- **VA Primary Care Clinician Conference**
  Presentation: SCAN-ECHO: An introduction to Specialty Care Access Network Extension for Community Health Outcomes. May, 2011.

- **6th International Conference on HIV Treatment and Prevention Adherence**
  Poster: Implementing a Rapid HIV Testing/Linkage to Care Project Among Homeless Individuals in Los Angeles County: A Collaborative Effort between Federal, County, and City Government. May, 2011.

- **6th International Conference on HIV Treatment and Prevention Adherence**
  Poster: The Challenges and Facilitators of Implementing Nurse-Initiated Rapid HIV Testing in High Prevalence Primary Care Settings within the U.S. Department of Veterans Affairs. May, 2011.

- **American Conference for the Treatment of HIV (ACTHIV)**
  Poster: Implementing a Rapid HIV Testing/Linkage to Care Project Among Homeless Individuals in Los Angeles County: A Collaborative Effort between Federal, County, and City Government. April, 2011.

- **American Conference for the Treatment of HIV (ACTHIV)**
  Poster: The Challenges and Facilitators of Implementing Nurse-Initiated Rapid HIV Testing in High Prevalence Primary Care Settings within the U.S. Department of Veterans Affairs. April, 2011.

- **VA Leadership Development Institute**
  Presentation: A Simplified VA HR Website – Enhancing Employee Access. May, 2011.

- **VA Leadership Development Institute**
  Presentation: Enhancing VA Vesting. January, 2011.

- **138th APHA Annual Meeting**
  Poster: Implementing a Rapid HIV Testing/Linkage to Care Project Among Homeless Individuals in Los Angeles County: A Collaborative Effort between Federal, County, and City Government. November, 2010.

- **138th APHA Annual Meeting**
  Presentation: Implementation of Routine Rapid HIV Testing Within the US Department of Veterans Affairs Healthcare System. November, 2010.

- **2010 HIV National Summit**
  Poster: Implementing a Rapid HIV Testing/Linkage to Care Project Among Homeless Individuals in Los Angeles County: A Collaborative Effort between Federal, County, and City Government. November, 2010.

- **VA Office of Rural Health**
  Webinar: Using Live Online Remote Interactive In-services for Training at Outlying VA Facilities (CEU credited). August, 2010.

- **XVIII International AIDS Conference**
  Poster: Earlier Diagnosis of HIV Infection after Implementation of a Multi-Modal Program to Promote HIV Testing. July, 2010.

- **XVIII International AIDS Conference**
  Poster: Implementation of Routine Rapid HIV Testing Within the US Department of Veterans Affairs Healthcare System. July, 2010.

- **Academy Health Annual Research Meeting**
  Poster: Launching Nurse-Initiated HIV Rapid Testing in VA Primary Care: A Comprehensive Overview of a Self-Sustaining Implementation. June, 2010.

- **OQP/Patient Safety/Systems Redesign Conference**
  Poster: Implementation of Nurse-Initiated HIV Rapid Testing in VA Substance Use Disorder Clinics. June, 2010.

- **American Conference for the Treatment of HIV (ACTHIV)**
  Poster: Multi-Regional Evaluation of a Program to Promote HIV Testing. May, 2010.

- **American Conference for the Treatment of HIV (ACTHIV)**
  Poster: Implementation of Nurse-Initiated HIV Rapid Testing in VA Substance Use Disorder Clinics. May, 2010.

- **National Meeting on Improving Health Care for Rural Veterans**
  Poster: No Clinic Left Behind: Providing Effective Remote In-Services via Multimedia Methods. May, 2010.

- **HSR&D National Meeting on Mental Health and Substance Use Disorders**
  Poster: Implementation of Nurse-Initiated HIV Rapid Testing in VA Substance Use Disorder Clinics. April, 2010.

- **International Association of Physicians in AIDS Care (IAPAC)**
  Presentation: Implementing an HIV Rapid Testing Intervention for Homeless Veterans in Shelter Settings within Los Angeles County. November, 2009.

- **International Association of Physicians in AIDS Care (IAPAC)**
  Presentation: Qualitative Assessment of Implementing Routine Rapid HIV Testing. November, 2009

- **International Association of Physicians in AIDS Care (IAPAC)**
  Poster: Launching Nurse-Initiated HIV Rapid Testing in VA Primary Care: A Comprehensive Overview of a Self-Sustaining Implementation. November, 2009.

- **Academy Health Annual Research Meeting**
  Poster: Expanding HIV Rapid Testing Via Point-of-Care Paraprofessionals. June, 2009.

- **Academy Health Annual Research Meeting**
  Poster: Qualitative Assessment of Implementing Routine Rapid HIV Testing Within the US Department of Veterans Affairs. June, 2009.

- **Academy Health Annual Research Meeting**
  Poster: Evaluation of Readiness to Implement HIV Rapid Testing in Substance Use Disorder (SUD) Clinics. June, 2009.

- **Academy Health Annual Research Meeting**
  Poster: Implementing an HIV Rapid Testing Intervention for Homeless Veterans in Shelter Settings within Los Angeles County. June, 2009.

- **ACT-HIV Conference**
  Poster: Qualitative Assessment of Implementing Routine Rapid HIV Testing Within the US Department of Veterans Affairs. May, 2009.

- **ACT-HIV Conference**
  Poster: Evaluation of Readiness to Implement HIV Rapid Testing in Substance Use Disorder (SUD) Clinics. May, 2009.

- **ACT-HIV Conference**
  Poster: Implementing an HIV Rapid Testing Intervention for Homeless Veterans in Shelter Settings within Los Angeles County. May, 2009.

- **American Conference for the Treatment of HIV**
  Poster: Expanding HIV Rapid Testing Via Point-of-Care Paraprofessionals. May, 2009.

- **UCLA – Child Welfare Research**
  Professor Aurora Jackson
  Lecture: Implementation Science – Real-World Applications. March, 2009.

- **UCLA – Professional Development Workshop**
  Lecture: Pursuing Research Careers Outside of Academic Tenure Track Faculty Positions. February, 2009.

- **VA Health Research Services Division (HSR&D)**
  Poster: Qualitative Assessment of Implementing Routine Rapid HIV Testing Within the US Department of Veterans Affairs. February, 2009.

- **XVII International AIDS Conference**
  Presentation: Implementing an HIV Rapid Testing Intervention for Homeless Veterans in Shelter Settings within Los Angeles County. August, 2008.

- **VA Greater Los Angeles – Work in Progress Developmental Meeting**
  Lecture: How to Publish a Textbook. July, 2008.

- **Academy Health**
  Presentation: Implementing an HIV Rapid Testing Intervention for Homeless Veterans in Shelter Settings within Los Angeles County. June, 2008.

- **VA HIV Lead Clinicians Conferences**
  Lecture: HIV Rapid Testing: Implementation Options. May & June, 2008.

- **VA, Greater Los Angeles – Medical Staff Certification In-Service for HIV Rapid Test**
  Lecture: HIV Rapid Testing: Pretest Counseling, Test Administration, and Posttest Counseling. February, 2008.

- **California State University, Long Beach – Social Work Seminar**
  Professor Michael Foster
  Lecture: Medical Social Work – Principles and Practices. November, 2007.

- **UCLA – Frontiers in Human Aging: Biomedical, Social, and Policy Perspectives**
  Special Topics: Death and Dying
  Professor Karra Bikson
  Lecture: Understanding and Processing Loss. May, 2007

- **VA, Greater Los Angeles – General Internal Medicine Faculty Development Meeting**
  Seminar: Enhancing Provider-Patient Communication. December, 2006.

- **Daniel Freeman Memorial Hospital – Nursing Staff In-Service**
  Seminar: Providing Effective Care for Psychiatric Patients. November, 2005.

- **Daniel Freeman Memorial Hospital – ULAAC Disparities program**
  Seminar: Clinical Self Disclosure. November, 2005.

- **Daniel Freeman Memorial Hospital – ULAAC Disparities program**
  Seminar: Building Practical Communication Skills. September, 2005.

- **Daniel Freeman Memorial Hospital – ULAAC Disparities Program**
  Lecture: Emotional Dynamics of Cancer Patients: Facilitating Coping Through Empathetic Communication. March, 2005 – May, 2006 (quarterly).

- **Daniel Freeman Memorial Hospital & Centinela Hospital Medical Center – New Employee Orientation**
  Lecture: Detecting and Reporting Child, Elderly and Dependent Abuse and Neglect. March, 2005 – May, 2006 (monthly).

- **Daniel Freeman Memorial Hospital – Clinical Social Service Forum**
  Lecture: Couples Communication Styles: Relational Quality Predictors. April, 2004.

- **Daniel Freeman Memorial Hospital – Cancer Committee**
  Lecture: Cancer Patients: Promoting Psychosocial Health. March, 2004.

- **California State University, Long Beach – Jane Addams Council Conference**
  Seminar: Is a Ph.D. for Me? July, 2003.

- **Daniel Freeman Memorial Hospital – Clinical Social Service Forum**
  Lecture: Tools for Effective Brief Therapy. July, 2003.

- **Daniel Freeman Memorial Hospital – Clinical Social Service Forum**
  Lecture: Exploring Clinical Interventions: A Creative Synthesis. April, 2003.

- **Daniel Freeman Memorial Hospital – Clinical Social Service Forum**
  Lecture: Techniques for Effectively Gathering Sensitive Patient Information. January, 2003.

- **Daniel Freeman Memorial Hospital – Clinical Social Service Forum**
  Lecture: Utility of Self Disclosure in Clinical Settings. September, 2002.

- **Daniel Freeman Memorial Hospital – Clinical Social Service Forum**
  Lecture: Violent Media – A Predictor of Aggression. June, 2002.

- **California State University, Long Beach – Social Work Seminar**
  Professor Mike Foster
  Lecture: Assertiveness Training for Passive and Dependent Clients. March, 2002.

- **Society of Social Work Research – San Diego, CA Conference**
  Lecture: Reputation and Its Correlates Among Social Work Researchers. February, 2002.

- **UCLA – Psychology 127: Abnormal Psychology**
  Professor Vickie Mays
  Lecture: Diagnosing Developmental Disorders. May, 2001.

- **UCLA – Psychology 127: Abnormal Psychology**
  Professor Vickie Mays
  Lecture: DSM-IV Multiaxial Diagnoses: An Overview. April, 2001.

- **UCLA – Social Work 286: Survey of Research Methods**
  Professor Stuart Kirk
  Lecture: Surveys as Experiments. November, 2000.

- **UCLA – Social Work 286: Survey of Research Methods**
  Professor Duncan Lindsey
  Lecture: Survey Strategies: Rationale, Construction, Administration and Analysis.
  October, 1999.

AWARDS

- **VA Women's Health Services Policy Impact Award**
  Cordasco, K., Zuchowski, J., Hamilton, A., **Knapp, H.**, Saavedra, J., Altman, L., Washington, D. Insights from implementing VA's comprehensive women's health SCAN-ECHO program. Oral presentation at the VA Women's Health Services Research Conference on Enhancing Partnerships for Research and Care for Women Veterans, Arlington, VA, July 31, 2014.

GRANTS AND ACQUISITIONS

- $100,000 grant awarded from VHA Office of Specialty Care Services T-21 funding initiative to launch HCV homeless outreach (May, 2015)

SUPPLEMENTAL TEACHING EXPERIENCE

Learning Tree University, Chatsworth, CA
April, 1997 – February, 2001
Instructor
- Building Confidence, Empowerment and Wellness
- Enhancing Intimacy in Relationships
- Ending Procrastination *Now*

Learning Annex, Los Angeles, CA & Everywoman's Village, Van Nuys, CA
Instructor
February, 1997 – November, 1999
- Ending Procrastination Now

ACADEMIC / PROFESSIONAL AFFILIATIONS & HONORS

- Licensed Master of Social Work, Texas, LMSW #27280
- American Psychological Association
- ΦΚΦ (Phi Kappa Phi) Academic Honor Society
- ΦΑ (Phi Alpha) National Honor Society for Social Work
- Who's Who Among Students in American Universities and Colleges, 1994-95
- Albert Nelson Marquis Lifetime Achievement Award, 2017

COMPUTER EXPERIENCE

- Extensive experience as a computer programmer / analyst in aerospace and private industry

- Skilled in use of IBM PC, Microsoft Windows, Microsoft Office Professional (Word, Excel, Access, PowerPoint, Outlook), Explorer, SurveyMonkey, Qualtrics, SharePoint, Zoom, Live Meeting, WebEx, Lync, Adobe Connect, SPSS, RStudio (PC & Cloud), Teleform, Cool Edit Pro, Adobe Audition, Gearbox, Camtasia, Switch Sound Converter, Prism Video Converter, GIMP, Pick, BASIC, C, Pascal, PDP-11/70 Assembly, TSO, SPF, DOS, Unix

SECURITY CLEARANCE

- U.S. Government: Secret, NATO, COM-SEC (Communications Security), Confidential

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Additional references available upon request