



LENOX HILL NEIGHBORHOOD HOUSE
SINCE 1894

**Social Worker (Master's Level)
Older Adult Centers**

Lenox Hill Neighborhood House, widely recognized as one of New York's premier human services providers, is a settlement house founded in 1894 that provides an extensive array of effective and integrated services—social, educational, legal, health, housing, mental health, nutritional and fitness—which significantly improve the lives of 16,000 people in need each year, ages 3 to 103, on the East Side of Manhattan. Our clients include older adults, homeless and formerly homeless adults, children and families, recent immigrants, disabled persons, adult learners and more. For more information on Lenox Hill Neighborhood House, please visit lenoxhill.org and check us out on [Facebook](#) or [Instagram](#).

Lenox Hill Neighborhood operates two Older Adult Centers, the Center @ Lenox Hill Neighborhood House and the Older Adult Center @ Saint Peter's Church, serving adults 60 and older from diverse backgrounds and abilities (from the very active to the very frail) residing in New York City. The Center @ Lenox Hill Neighborhood House provides an incredible array of expansive programming that attracts 350 older adults daily while providing a broad range of invaluable public health, case management, fitness and aquatics, health and wellness, arts and culture, education and socialization activities 7 days a week. The Older Adult Center @ Saint Peter's Church, the only older adult center in East Midtown, attracts 150 older adults daily, serving farm to table lunch and offers a full schedule of social, legal, health, and unparalleled arts and cultural offerings 5 days a week.

The **Social Worker** will be an integral member of our Older Adult Centers, joining other administrative staff, social workers, mental health professionals, educators, teaching artists, program assistants and numerous volunteers who serve our members each day. Reporting to our Director of Social Services, the **Social Worker** will have significant responsibility for providing comprehensive social services and case management to our Older Adult Members.

The **Social Worker** will:

- Provide social services and case management to older adults on issues related to government benefits (e.g., Medicaid, Medicare, SNAP, HEAP, Access-A-Ride, Lifeline, EPIC, etc.), housing and economic supports (e.g., eviction prevention, affordable senior housing applications, SCRIE, etc.) and more
- Conduct member intakes, government benefit eligibility screens, and mental health assessments
- Facilitate clinical and psychoeducational support groups and workshops

- Provide crisis intervention and conflict resolution as needed to resolve member issues and conflicts in an appropriate and person-centered manner
- Ensure timely documentation of all services provided in appropriate databases and systems
- Interface daily with members providing excellent customer service, fielding questions and responding to member needs
- Help facilitate day to day operations of our older adult centers and ensure they are conducted in accordance with our high-performance standards and government regulations
- Collaborate with Lenox Hill Neighborhood House's staff from many departments as well as with professionals from other community-based organizations to maximize resources for members
- Complete all other responsibilities and duties as assigned by Supervisor

Qualifications: The ideal candidate for the role of **Social Worker** is committed to working with older adults to improve their quality of life. The person should possess the interpersonal skills to work effectively with a range of Older Adults with unique personal backgrounds and needs. The candidate will demonstrate strong attention to detail and organization; a high level of computer proficiency; the ability to prioritize tasks and meet deadlines; strong written and oral communication skills; the ability to respond sensitively to the needs of our clients.

As part of a collaborative team, the person must be able to communicate effectively with a variety of stakeholders and be team oriented. The candidate will be compassionate, energetic, organized, and self-motivated, and be creative and thoughtful in the provision of social services for older adults. Master's in social work, counseling, or related field required. LMSW, LMHC or LCSW preferred; if not licensed this position offers clinical supervision to obtain as well as opportunities to obtain SIFI Certification.

The **Social Worker** must be willing and able to work a full-time, in-person schedule that will span Tuesday-Saturday to support our extended hours of operation and the needs of our clients. Fluency in either Spanish or Chinese is ideal. This is a 1199SEIU union position with a comprehensive benefits package.

Salary: **\$63,000**

What We Offer

- Comprehensive health insurance choices for staff and their families – at no cost to staff
- Extensive paid time off – 25 days' vacation and discretionary time; 13 holidays; and substantial sick time
- Pension Plan (Defined Benefit) provided at no cost to employee plus other retirement savings plans
- Wonderful paid parental leave policy for all staff
- Professional Development Opportunities – conferences, trainings, lectures and more

- Free Life Insurance – 3x annual salary
- Pre-tax Flexible Spending Accounts for Medical, Dependent Care and Parking/Mass Transit
- Supplemental Insurance Coverage (Accident, Hospital and Critical Illness)
- We like to have fun! Monthly Film and Dinner nights, bowling parties, Mets and Yankee games, cruises, food trucks, holiday parties, parties on our two Green Roofs, chocolate event for Valentine’s Day and ice cream socials, and much more.
- State-of-the Art Fitness Center, Gym and Swimming Pool
- Staff yoga and boot camp classes (six a week), swimming lessons and lap swim for staff
 - PSLF (Public Service Loan Forgiveness) Eligible Employer
- The best colleagues in New York!

Lenox Hill Neighborhood House is a client-facing and essential community-serving organization. To keep our clients and our colleagues safe, and to comply with various governmental contractual requirements, all new employees must be fully vaccinated against Covid-19 (except where valid medical exemptions apply) and will be required to submit proof prior to the time of onboarding.

At Lenox Hill Neighborhood House we value respect, diversity, and integrity. We are an equal opportunity employer. Lenox Hill Neighborhood House prohibits discrimination and harassment of any type and affords equal employment opportunities to employees and applicants without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected veteran status or any other characteristic protected by law. Lenox Hill Neighborhood House conforms to the spirit as well as to the letter of all applicable laws and regulations. The policy of equal employment opportunity (EEO) and anti-discrimination applies to all aspects of the relationship between Lenox Hill Neighborhood House and its colleagues.